Panel - Security issues in Urban Public Transport

SOCIO-ECONOMICS MEETS SECURITY

Brussels, 5th November 2014

Background

The public transport use case focuses on the impact of security measures applied by public transport operators where **the users' sense of security** is one of the most important factors.

Motivations for security issues come from:

– **Uncivic behaviour**: small scale issues, not organized

– **Antisocial behaviour**: Organized and using advanced communication tools based on internet and social networks

– **Criminal behaviour**: With a growing influence of international criminal networks

Background

Based on the previous described motivations, the scenarios developed feature, **directly or indirectly**, the **sense of security and the objective security**. These scenarios also have a direct impact on customers and / or service.

    a) Indicators of economic crisis
    b) Fraud
    c) Graffiti
    d) Pickpockets

Models

The modelled scenarios were selected based on two criteria:

1. They fit into an scalable and configurable model that could be deployed and used though a wide base of operators
2. The scenarios correspond to existing or emerging security issues with an increasing impact due to changes in society

- Societal model:
  - Impact of new (technical) security measures: video surveillance, automatic doors
  - Fraud

- Security Risk Model
  - Pickpockets
  - Fraud

The Security Risk Model was implemented in the Seconomics Toolkit covering the two scenarios. It can be extended to further scenarios based on future and emerging threats.

Panel

This panel aims to bring in common and complementary points in **security models and operations** of public transport in European cities from the perspective of the stakeholders: **operators and security forces**

Panel Structure

15:15 – 15:25	**Ricard Munné ATOS**	Panel Intro
15.25 – 15.50	**Lindsey Mancini UITP Security Commission.**	Security issues in urban public transport
15.50 – 16.15	**Mossos d'Esquadra - Head of the Metropolitan Transport Security**	Specific Public Security on Public Transportation
16.15 – 16.45	**All – Managed by Michael Pellot TMB**	Q&A – Plenary Discussion